

# Certificate of Registration

# Intertek

This is to certify that the information technology service management system of

## BravoSolution Group

And all sites listed on the Appendix bearing this certificate number have been assessed and found compliant with the requirements of

## ISO 20000-1:2011

The information technology service management system is applicable to

*The Service Management System (SMS) supporting the provision of BravoSolution SaaS (Software as a Service) and BravoSolution EAA (Enterprise Application Appliance) solutions for enterprise supply management processes.*

Certificate Number:	ITSMS 14078-02
Issue Date:	19 March 2015
Original Issue Date:	26 February 2014
Expiry Date:	18 March 2018



014

A handwritten signature in black ink, appearing to read 'Calin Moldovean', positioned above a horizontal line.

*Authorised Signature: Calin Moldovean – President, Business Assurance  
Intertek Certification Limited, 10A Victory Park, Victory Road, Derby DE24 8ZF, United Kingdom*  
Intertek Certification Limited is a UKAS accredited body under schedule of accreditation no. 014.

In the issuance of this certificate, Intertek assumes no liability to any party other than to the Client, and then only in accordance with the agreed upon Certification Agreement. This certificate's validity is subject to the organisation maintaining their system in accordance with Intertek's requirements for systems certification. Validity may be confirmed via email at [certificate.validation@intertek.com](mailto:certificate.validation@intertek.com) or by scanning the code to the right with a smartphone.

The certificate remains the property of Intertek, to whom it must be returned upon request.

CT- ISO 20000-1:2011-UKAS-EN-A4-P-20.jun.13



# Appendix to Certificate of Registration

Attachment to Certificate No: ITSMS 14078-02



This appendix identifies the locations for the management system of

## BravoSolution Group ISO 20000-1:2011

Headquarters Via Rombon, 11 I-20134 Milan Italy	
Datacenter Colt Telecom Via Lancetti, 23 20158 Milan Italy	Datacenter Verizon Telehouse West Coriander Avenue London E14 2AA United Kingdom
Datacenter Verizon Business UK4 Skyways Central Way North Feltham Trading London – Middlesex TW14 0XQ United Kingdom	Datacenter Navisite Inc Elwood Davis Road Syracuse NY 13212
Datacenter SunGard Data Systems Inc 401 N Broad St 11th Floor Philadelphia PA 19108	Datacenter eHosting DataFort Ground Floor Building 4 Dubai Internet City Dubai (UAE)

*This attachment is not valid without the relevant Certificate No: ITSMS 14078-02*

Certificate Number: ITSMS 14078-A-02  
Issue date: 19 March 2015  
Original Issue Date: 26 February 2014  
Expiry Date: 18 March 2018

Authorised Signature: Calin Moldovean – President, Business Assurance  
Intertek Certification Limited, 10A Victory Park, Victory Road, Derby DE24 8ZF



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CT-Appendix-EN-UKAS-A4-20.jun.13

